



BRUSSELS EXPERT PROGRAMME

Conditions :

Brussels Expert is an exclusive training programme designed for tourist accommodation officially registered with [Brussels Economy and Employment](#) and cultural attractions. The functions concerned by this programme must be under permanent contract and be linked to the front office department such as welcome agents, receptionists, guest relations and concierges.

The training is open to 15 people, with 6 days of training spread over 4 months. The training is mainly in English, but participants can ask questions and express themselves in the language of their choice (FR-NL-EN).

In order to ensure that as many partners as possible have access to the training, you can only register one participant per year. By registering its employee, the partner guarantees that the participant's schedule will be arranged so that this day is included in his or her agenda as a full day of training.

The participant must follow the entire training course to be awarded the title of 'Brussels Expert'. In case of absence, he or she cannot be replaced by one of his or her colleagues. Following the training, the Brussels Expert has a mission to pass on information to his or her department and becomes the reference person for all information on visit.brussels, on the tools available to partners to facilitate the reception of visitors and on the destination.

The training schedule is 9:00 - 17:00. Practical details will be sent to the participant and his/her manager each week before the training day. The exact dates are communicated to you upon acceptance of the application.

Interested? Applications should be sent by completing the form. Applications will be analysed on a 'first come, first served' basis and if both the institution and the applicant meet the conditions for participation, a confirmation email will be sent.